

# SHIR KADOSH 2025 HIGH HOLY DAYS

## **Day-of Services Instructions:**

- Arrive at Warner Center Hilton Hotel 30-40 minutes before services begin and self-park in the back, right lot – your parking ticket will be validated at check-in.
- Bring your parking ticket with you into the hotel – do not leave it in your car.
- Go past the lobby and check-in at the Trillium ballroom area using the Shir Kadosh check-in desk.
- Doors open 30 minutes prior to services. You may select your own seats, or you may ask an usher for help.

## **Day-of Services FAQs:**

### **Q: What day and time are the services?**

A: Erev (Evening) Yom Kippur – Wednesday, October 1 starting at 8:00pm

A: Yom Kippur Day – Thursday, October 2 starting at 10:00am

A: Yizkor and N'ilah (final Yom Kippur Day Services) – Thursday, October 2 starting at 3:30pm, ending at approximately 5:30. *These services are free and do not require a ticket. Parking cost is not included.*

### **Q: If I am a member or made a donation to reserve High Holiday tickets, will I get or need a physical ticket or QR code to enter?**

A: No, all current Shir Kadosh members and those who previously donated for High Holy Day Service tickets names' will be listed at check-in. Email [info@shirkadosh.org](mailto:info@shirkadosh.org) with details on who/how many will be attending which services so we can add your name(s) to our list.

### **Q: What if I didn't already get a ticket, or I have someone with me who needs a ticket?**

A: All are welcome to pray with us, you may purchase a ticket or donate at check-in, or provide your contact info for follow-up donation.

### **Q: May I use the High Holy Day appeal envelope to make a donation for High Holy Day services, membership, or other donations?**

A: Yes! The High Holy Day appeal envelope may be used to donate for any and all of the above. There is also a QR code on each envelope to donate through our secure website.

### **Q: Can I get tickets for one or two services or must I get tickets for all services?**

A: Yes! You can get tickets for any individual service(s) you would like to attend, or all services.

### **Q: Will I need a Machzor or High Holy Days Prayer book?**

A: No, Shir Kadosh is providing all the songs and prayers printed in booklets at the services. But please return your copies at the end of services.

### **Q: Will kippahs (yarmulkas) and tallits be provided?**



A: We will have limited kippahs, but no tallits. If you wish to wear a kippah and/or tallit to services, we recommend you bring your own.

**Q: Will there be security?**

A: Yes, we are providing private security dedicated to our services, in addition to the ample security provided by the Hilton Hotel.

**Q: Will there be access and accommodations for those in wheelchairs or with walkers?**

A: Yes! The Hilton Hotel provides access to those needing it. Also, please talk to a Shir Kadosh usher about your needs. Every effort will be made to provide you with a seat with ample room for your needs.

**Q: Can I use valet parking?**

A: Yes, if you have a physical need, please use the valet, the cost is covered with your donation. But if you don't need it, please self-park.

**Q: Can I sit wherever I want?**

A: Yes, however some seats might be reserved for those participating in the services or needing extra space. There will be ushers present who will be able to assist you in finding the best seats available though.

**Q: Will there be WIFI if I need it?**

A: Yes, WIFI will be provided by the Hilton Hotel. The WIFI name and password info will be posted at check-in.

**Q: Will there be a doctor on the premises in case of emergency?**

A: Yes. A doctor will be at every service in case of any medical emergencies.

**Q: Will there be a quiet room or are children of all ages welcome in the sanctuary?**

A: While there are no spaces dedicated for children to play in, there is ample space around the hotel for exploring so you and your children can take a break from sitting for an extended period of time.

**Q: Will there be food or drinks provided?**

A: Out of respect for those fasting, no food will be available during Yom Kippur services. We request that you refrain from eating or drinking while inside the sanctuary on Yom Kippur. If you must eat or drink for medical or other reasons, please do so, but step outside of the sanctuary room.

**Q: Will the services be live-streamed for outside viewing?**

A: This year's services will not be live-streamed. However, live-streaming is something we would like to provide for future services. We will also post video of the 2025 High Holy Day services to the Shir Kadosh website later in October.

For any other questions, please email [info@shirkadosh.org](mailto:info@shirkadosh.org).

